

AN AFFORDABLE AFFAIR

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How likely would you be to recommend An Affordable Affair's service to a friend (or colleague)?

What did you like (like best) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

What did you dislike (dislike most) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

How could An Affordable Affair's improve their customer service (support, technical product training courses, documentation)?

How satisfied are you with An Affordable Affair's?

(Very satisfied, satisfied, Neutral, Dissatisfied, Very dissatisfied)

Please rate _____ customer service.

(Excellent, Good, Average, Fair, Poor)

An Affordable Affair provides good customer service.

(Strongly agree, Agree, Neutral, Disagree, Strongly Disagree)

Services:

Excellent

Needs Improvement

Customer Support:

Excellent

Needs Improvement

Order Fulfillment:

Excellent

Needs Improvement

Communications:

Excellent

Needs Improvement

Personnel:

Excellent

Needs Improvement
