

AN AFFORDABLE AFFAIR

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How likely would you be to recommend An Affordable Affair's service to a friend (or colleague)?

I, Tarnesha Covington, will always recommend Affordable Affairs for any event neither big or small. Ms. Thomas is outstanding and I love her work.

What did you like (like best) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

I love that Ms. Thomas was in contact with me even though I was deployed and she stayed on top of all the events and vendors to make sure all went well.

What did you dislike (dislike most) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

Ms. Thomas does a great job for my event.

How could An Affordable Affair's improve their customer service (support, technical product training courses, documentation)?

The websites is an excellent idea especially for us who are trying to look for vendors overseas, this was a bit reasoning of why I chose her for my planner.

How satisfied are you with An Affordable Affairs?
(Very satisfied, satisfied, Neutral, Dissatisfied, Very dissatisfied)

Undoubtedly, Very Satisfied

Please rate Excellent customer service.
(Excellent, Good, Average, Fair, Poor)

An Affordable Affair provides good customer service.
(Strongly agree, Agree, Neutral, Disagree, Strongly Disagree)

Services: Strongly agree

Customer Support: Strongly agree

Order Fulfillment: Stronger Agree

Communications: Excellent

Personnel: Excellent
