

AN AFFORDABLE AFFAIR

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How likely would you be to recommend An Affordable Affair's service to a friend (or colleague)?

-I already have recommended An Affordable Affair to one of my friends for her wedding.

What did you like (like best) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

-The Personal Attention I received. An Affordable Affair took the time to get to know me personally and made my wedding everything I dreamed of and more.

What did you dislike (dislike most) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

-There is really nothing I disliked about An Affordable Affair.

How could An Affordable Affair's improve their customer service (support, technical product training courses, documentation)?

-Everything was perfect.

How satisfied are you with An Affordable Affair's?

(Very satisfied, satisfied, Neutral, Dissatisfied, Very dissatisfied)

-Very Satisfied

Please rate _____ customer service.

-Excellent

(Excellent, Good, Average, Fair, Poor)

An Affordable Affair provides good customer service.

(Strongly agree, Agree, Neutral, Disagree, Strongly Disagree)

-Strongly Agree

Services:

Excellent

Needs Improvement

Customer Support:

Excellent

Needs Improvement

Order Fulfillment:

Excellent

Needs Improvement

Communications:

Excellent

Needs Improvement

Personnel:

Excellent

Needs Improvement
