

An Affordable Affair

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Kansas City, MO 64158

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816-415-4252 fax

anaffordableaffair@sbcglobal.net

How likely would you be to recommend An Affordable Affair's service to a friend (or colleague)?

Already have.

What did you like (like best) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

the friendly care

What did you dislike (dislike most) about An Affordable Affair's customer service (support, technical product training courses, documentation)?

hard to always coordinate across state lines and schedules

How could An Affordable Affair's improve their customer service (support, technical product training courses, documentation)?

How satisfied are you with An Affordable Affair's?

(Very satisfied, satisfied, Neutral, Dissatisfied, Very dissatisfied)

very satisfied

Please rate ___Great/Excellent_____ customer service.

(Excellent, Good, Average, Fair, Poor)

An Affordable Affair provides good customer service.

(Strongly agree, Agree, Neutral, Disagree, Strongly Disagree)

strongly agree

Services:

Excellent check

Needs Improvement

Customer Support:

Excellent check

Needs Improvement

Order Fulfillment:

Excellent check

Needs Improvement

Communications:

Excellent check

Needs Improvement

Personnel:

Excellent check

Needs Improvement
